

# Bird\*Brain\*Designs

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[www.BirdBrainDesigns.net](http://www.BirdBrainDesigns.net)

## How to use your Reward Points

Our [Reward Points](#) program has been a huge success and we are thrilled that so many people have signed up to be part of the program.

We do get questions every so often about how to check the points balance and how to use your points during the checkout process.

This document should help with both of those items

If you ever do need help or have questions you can send an email to [info@birdbraindesigns.net](mailto:info@birdbraindesigns.net) or call 707-279-8787

## How to Check your Reward Points Balance

To check the balance of your Reward Points you will first need to login to the [Bird Brain Designs website](#). On any page on the website at the top of the page will be a Log in link.



Figure 1 – Login Link

Clicking this link will take you to the Sign In page. From here you enter your email address and password and click the Log in button.



**Welcome, Please Sign In!**

**New Customer**

By creating an account at Bird Brain Designs you will be able to shop faster, be up to date on an orders status, view previous orders and Save with our Reward Points program.

**Returning Customer**

E-Mail Address:

Password:

Remember me

[Forgot password?](#)

Figure 2 – Sign In Page

You can verify that you are logged in by looking at the status bar at the top of the page. If the status bar has your email address and the link next to it now says Log out then you know you have been successful in getting logged in.

The next step is to go to the My Account page. You can either click your email address in the status bar or the My Account link in the purple bar. Both are circled in figure 3.

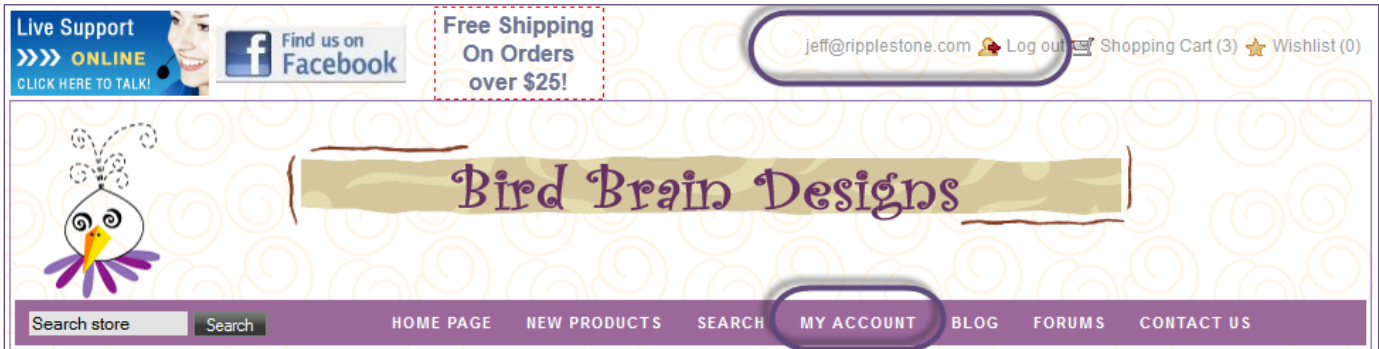


Figure 3 – Logged In and Getting to the My Account page

From the My Account page you can click on the Reward Points tab and view your current balance at the top and the history of your points in the table below.

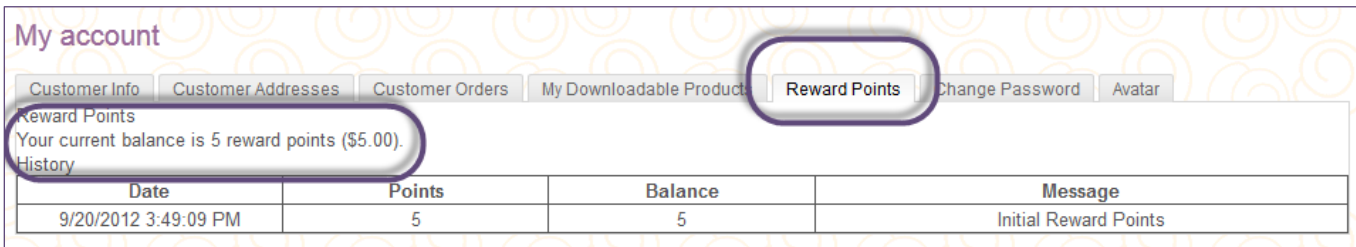


Figure 4 – My Account page with the Reward Points tab selected

## How to Use Your Reward Points

Using your Reward Points is completed on the Payment Method step of the checkout process. Starting at the Shopping Cart page you will NOT see anything about the Reward Points. In figure 5 below you can see the Sub-Total but there is nothing about the Reward Points.

The screenshot shows a shopping cart interface with a light yellow background featuring a repeating pattern of orange swirls. At the top left, the title "Shopping Cart" is displayed in a purple font. Below the title is a table with the following columns: "Remove", "SKU", "Product(s)", "Price", "Qty.", and "Total".

Remove	SKU	Product(s)	Price	Qty.	Total
	633	<a href="#">Santa Quartet! Table Runner (Pattern - 633)</a>	\$9.50	<input type="text" value="1"/>	<b>\$9.50</b>
	344	<a href="#">Needles for Perle Cotton 12/Pack (Needles for Perle Cotton 12/pack)</a>	\$2.50	<input type="text" value="1"/>	<b>\$2.50</b>
	629	<a href="#">Micro Tip Curved Scissors (Micro Tip Scissors)</a>	\$19.00	<input type="text" value="1"/>	<b>\$19.00</b>

Below the table are two buttons: "Update shopping cart" and "Continue shopping".

On the left side, there are two sections:

- Discount Code:** "Enter your coupon here" with an input field and an "Apply coupon" button.
- Gift Cards:** "Enter gift card code" with an input field and an "Add gift card" button.

In the center, there is an "Estimate shipping" section: "Enter your destination to get a shipping estimate". It includes dropdown menus for "Country:" (United States) and "State / province:" (Alabama), and a text input for "Zip / postal code:". A "Get a quote" button is located below these fields.

On the right side, a rounded rectangular box contains a summary:

- Sub-Total:** \$31.00
- Shipping:** \$0.00
- Tax:** \$0.00
- Total:** \$31.00

A "Checkout" button is positioned at the bottom of this summary box.

Figure 5 – Shopping Cart Page

When get to the Payment Method step of the checkout you will see a checkbox option at the top of the step which gives you the option to use your points. If you check the box then your total will be reduced by the amount of points you have in your balance. You also have the option of not checking the box and saving your points for another order.

The screenshot shows a checkout page with a patterned background. At the top, the word "Checkout" is displayed in purple. Below it are four dark blue horizontal bars, each representing a step: "Shipping Address", "Billing Address", "Shipping Method", and "Payment Method". Each bar has a "Modify" button on the right. The "Payment Method" bar is highlighted with a dashed border. Inside this bar, there is a checkbox that is checked, followed by the text "Use my reward points, 5 reward points (\$5.00) available". Below this, there is a "Check out with PayPal" logo and the text "The safer, easier way to pay". Underneath, there are two radio button options: "Credit Card" (which is selected) and "Check / Money Order". A "Next" button is located at the bottom left of the payment method section. At the bottom of the page, there are two more dark blue horizontal bars: "Payment Info" and "Order Confirmation", each with a "Modify" button on the right.

Figure 6 – Payment Method Step with Reward Points selected

When you get to the Order Summary (the last step of the check-out), you will see that your points have been used to reduce your total by the amount of points you have. In the example in figure 7 it has reduced the order total by \$5.00.

Confirm

Order summary

SKU	Product(s)	Price	Qty.	Total
633	 <a href="#">Santa Quartet! Table Runner (Pattern - 633)</a>	\$9.50	1	<b>\$9.50</b>
344	 <a href="#">Needles for Perle Cotton 12/Pack (Needles for Perle Cotton 12/pack)</a>	\$2.50	1	<b>\$2.50</b>
629	 <a href="#">Micro Tip Curved Scissors (Micro Tip Scissors)</a>	\$19.00	1	<b>\$19.00</b>

**Sub-Total:** \$31.00  
**Shipping:** \$0.00  
**Tax:** \$0.00  
**5 reward points:** (\$5.00)  
**Total:** \$26.00

Figure 7 – Order Summary Page with Reward Points deducted from the total.